

## **General conditions Gîte La Pépite**

Gîte La Pépite points out that reservations you make are legally final. A right of withdrawal (the so-called cooling-off period) of 14 days does not apply to the agreements you conclude with . Gîte La Pépite

### 1. Application

- 1.1 These General Terms and Conditions apply to all offers, reservations and agreements with regard to the accommodation and other facilities, which are rented and offered by Gîte La Pépite.
- 1.2 In these General Terms and Conditions, the term 'tenant' and 'you' are understood to mean: the person who concludes an agreement with Gîte La Pépite regarding the rental/use of accommodation and/or other facilities. The term 'user' (hereinafter also referred to as 'guest') is understood to mean: the tenant and the persons specified by the tenant who (will) use the accommodation and/or other facilities rented by the tenant.
- 1.3 Agreements deviating from these General Terms and Conditions are only valid if agreed in writing.

## 2. Reservations

- 2.1 Reservations at Gîte La Pépite can only be made using the reservation form.
- 2.2 If Gîte La Pépite processes your reservation, Gîte La Pépite will send a confirmation and the invoice.
- 2.3 A reservation is definitively a booking if payment of the invoice has been made. The deposit must be paid within the set payment term of 7 days.
- 2.4 After sending the confirmation and the invoice, 50% of the rental amount must be paid. The remainder of the rental amount must be paid no later than 4 weeks before the start of the rental period.
- 2.5 For short-term reservations, from 6 weeks or less before the start of the rental period, the full rental amount to be paid must be paid within the final payment term and in any case before the start of the rental period.
- 2.6 The deposit is € 150 per gîte. This must be paid with the final deposit and will be refunded by bank within 2 weeks after departure, after deduction of any costs resulting from damage to goods, furniture or buildings or costs for extra cleaning.
- 2.7 The French government charges a tourist tax for the stay. This is € 1,- per day for people aged 13 and older.
- 2.8 Gîte La Pépite only accepts reservations from people who are 18 years or older.
- 2.9 Gîte La Pépite reserves the right to refuse deviating reservations, or to set special conditions, without stating reasons.

#### 3. Cancellation by tenant

- 3.1. Cancellations must be communicated to Gîte La Pépite in writing or by e-mail. Immediately after receipt of the cancellation, Gîte La Pépite will send a cancellation confirmation/invoice.
- 3.2. In case of cancellation up to 8 weeks before the start of the rental period, 40% of the rent will be charged.
- 3.3 In case of cancellation within 8 weeks but 4 or more weeks before the start of the rental period, 60% of the rent will be charged.
- 3.4. In case of cancellation within 4 weeks before the start of the rental period, the full invoiced amount is due.



- 3.5. Money already paid will be settled and paid immediately in accordance with the cancellation provisions and the cancellation note.
- 3.6 The accommodation costs are due for the entire reserved period, even if you arrives or departs earlier.
- 3.7 We recommend that you take out cancellation insurance.

## 4. Cancellation by Gîte La Pépite

4.1 If any circumstance requires Gîte La Pépite to cancel the already rented holiday home, the tenant will be notified immediately and, if possible, with an alternative being offered. If this alternative is not accepted by the tenant, or if Gîte La Pépite is unable to offer an alternative, Gîte La Pépite will immediately refund the amount already paid by the tenant. The tenant has no more or other right than to reclaim this amount.

#### 5. Covid cancellation conditions

5.1 If a code orange or red is issued by the government of France, or the government of the renter's country of origin. If the borders are closed and the government has ordered that recreational trips are no longer possible, the covid cancellation conditions of Gîte La Pépite will apply.

5.2 For reservations during the high season, the tenant will receive a refund of 75% of the total invoice amount if the measures are announced by the relevant government no later than 4 weeks before the arrival date and are still in force during the booking period of the tenant. If the measures are announced within 4 weeks before the arrival date of the tenant, and are still in force during the rental period of the tenant, the tenant will receive a refund of 50% of the invoice amount 5.3 For reservations in the low and mid season, the tenant will receive a voucher for the same number of days in the gite, to be spent in the low and mid season. This voucher is valid for 2 years.

### 6. Liability of the tenant

6.1 During the stay in the holiday home, the tenant is fully liable for the rented holiday home, the furnishings and all items that belong to the rented property and damage caused by the tenant and/or his traveling companions will be fully reimbursed by the tenant. immediately and to the lessor.

6.2 Gîte La Pépite reserves the right in advance to hold the tenant liable if damage is not, or not properly, reported and paid on site. All related costs are fully borne by the tenant.

6.3 If the tenant does not behave as a good tenant or causes nuisance or nuisance to the environment, the tenant can be denied further access to the rented property. The rental agreement is then considered dissolved by operation of law, whereby no claim can be made for a refund of the rent.

6.4 The holiday home contains an information folder with house rules and instructions regarding the house and the equipment present therein. The tenant must inform himself of this after arrival. These regulations and instructions are an integral part of the rental agreement and must therefore be strictly observed.

## 7. Liability of Gîte La Pépite

- 7.1 Staying at and using the facilities of Gîte La Pépite are entirely at your own risk.
- 7.2 Gîte La Pépite cannot accept any liability for loss, theft, damage or injury of any kind caused to or by tenants of Gîte La Pépite. We cannot accept any liability for inconveniences arising from changes in the situation.
- 7.3 Obvious errors or mistakes in the description or prices of the Gîte La Pépite



The accommodations offered are not binding on Gîte La Pépite.

7.4 Dutch law applies to all our reservation agreements and subsequent agreements. All disputes that may arise in connection with an agreement will be settled.

#### 8. Residence

- 8.1 You can occupy the holiday home on the 1st day of your stay from 4 p.m. On the day of departure you must vacate the house before 10.00 am.
- 8.2 Bed linen, kitchen linen, towel package and administration costs are included in the rental price including.

Final cleaning is mandatory and is prepaid at the time of booking according to the conditions.

A heating surcharge applies for the months of October to April, which must be paid in cash before departure.

We cannot accept pin or credit card.

- 8.3 You must respect the maximum number of persons stated in the description of the holiday homes on our website.
- 8.4 It is expressly not permitted to let the holiday home to third parties.
- 8.5 Gîte La Pépite is located in a small village community. The privacy and (night) rest of the other residents must be respected.
- 8.6 It is not allowed to smoke in the holiday homes Gîte La Pépite.
- 8.7 Pets are only allowed after consultation. Additional costs will be charged for this.

### 9. Regulations

- 9.1 All guests must adhere to the customs described by Gîte La Pépite and described in the folder of the gite.
- 9.2 In accordance with local regulations, all guests are required to identify themselves at check-in, if requested. If the guests are unable to show proof of identity, Gîte La Pépite may decide not to accommodate the guests.
- 9.3 The accommodation may only be occupied by the maximum number of persons stated for the accommodation on the Gîte La Pépite website.
- 9.4 Gîte La Pépite reserves the right to make changes to the layout and opening hours of the facilities, including a partial or complete closure thereof, without you being entitled to compensation.
- 9.5 For the performance of necessary maintenance, you will allow work to be carried out on the accommodation or other facilities during your stay without being entitled to compensation.
- 9.6 The tenant must deliver the accommodation broom clean (ie: do not leave dirty dishes, remove and fold bed linen, clean the kitchen and refrigerator, place a garbage bag in the container).
- 9.7 In the event of violation of the rules included in these General Terms and Conditions and/or failure to follow instructions from the staff of Gîte La Pépite, Gîte La Pépite has the right to remove you, the tenant and any other user from the gîte immediately, without refund of the rent or part thereof.
- 9.8 If the manager of Gîte La Pépite seriously suspects that the tenant of the accommodation is acting in violation of the law and/or public order and/or morality, the manager is authorized to gain access to the accommodation.



# 10. Privacy

10.1 All information you provide to us will be included in a file. The data file is used for our guest administration. This data can also be used to provide targeted information and offers about our and related products and services.

10.2 Your data will not be shared with third parties.